

OWNER'S MANUAL

Please read this manual carefully before operating your set and retain it for future reference.

TYPE : WALL MOUNTED (LSN/LSU-HSV2/HV2)

http://www.lghvac.com www.lg.com

P/NO : MFL42262811

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FOR YOUR RECORDS

Write the model and serial numbers here:

Model # Serial

You can find them on a label on the side of each unit.

Dealer's Name

Date Purchased

Staple your receipt to this page in the event you need it to prove date of purchase or for warranty issues.

CREAD THIS MANUAL

Inside you will find many helpful hints on how to use and maintain your air conditioner properly. Just a little preventive care on your part can save you a great deal of time and money over the life of your air conditioner.

You'll find many answers to common problems in the chart of troubleshooting tips. If you review our chart of

Troubleshooting Tips first, you may not need to call for service at all.

PRECAUTION

- Contact the authorized service technician for repair or maintenance of this unit.
- Contact the installer for installation of this unit.
- The air conditioner is not intended for use by young children or invalids without supervision.
- Young children should be supervised to ensure that they do not play with the air conditioner.
- When the power cord is to be replaced, replacement work shall be performed by authorized personnel only using only genuine replacement parts.



Safety Precautions

To prevent injury to the user or other people and property damage, the following instructions must be followed.

Incorrect operation due to ignoring instruction will cause harm or damage. The seriousness is classified by the following indications.

WARNING This symbol indicates the possibility of death or serious injury.

This symbol indicates the possibility of injury or damage.

Meanings of symbols used in this manual are as shown below.



Safety Precautions

Safely dispose off the packing materials. Like screws, nails, batteries, broken things etc after installation or svc and then tear away and throw away the plastic packaging bags.	Make sure to check that the power cable plug is not dirty, loose or broken and then only insert the plug completely.
Children may play with them and cause injury.	Dirty, loose or broken power plug can cause electric shock or fire.
Don't use a power cord, a plug or a loose socket which is damaged.	Do not touch , operate, or repair the product with wet hands. Hold the plug by hand when taking out
Otherwise it may cause a fire or electrical shock.	There is risk of electric shock or fire.
Do not allow water to run into electric parts. Install the unit away from water sources.	Do not store or use or even allow flammable gas or combustibles near the product.
There is risk of fire, failure of the product, or electric shock.	There is risk of fire.
Do not open the front grille of the product during operation. (Do not touch the electrostatic filter, if the unit is so equipped.)	If strange sound, smell or smoke comes from product.Immediately turn the breaker off or disconnect the power supply cable.
There is risk of physical injury, electric shock, or product failure.	There is risk of electric shock or fire.
Turn the main power off and unplug the unit when cleaning or repairing the product.	When the product is not to be used for a long time, disconnect the power supply plug or turn off the breaker.
There is risk of electric shock.	There is risk of product damage or failure, or unintended operation.
Take care to ensure that power cable could not be pulled out or damaged during operation.	Do not place ANYTHING on the power cable.
	Like screws, nails, batteries, broken things etc after installation or svc and then tear away and throw away the plastic packaging bags. • Children may play with them and cause injury. Don't use a power cord, a plug or a loose socket which is damaged. • Otherwise it may cause a fire or electrical shock. Do not allow water to run into electric parts. Install the unit away from water sources. • There is risk of fire, failure of the product, or electric shock. Do not open the front grille of the product, or electric shock. Do not open the front grille of the product during operation. (Do not touch the electrostatic filter, if the unit is so equipped.) • There is risk of physical injury, electric shock, or product failure. Turn the main power off and unplug the unit when cleaning or repairing the product. • There is risk of electric shock. Take care to ensure that power cable could not be pulled out or damaged

· This could result in personal injury and product damage.

Do not plug or unplug the power supply plug to turn the unit ON/OFF.

When flammable gas leaks, turn off the gas and open a window for ventilation befor turning on the product. · Do not use the telephone or turn switches on or off. There is risk of

· There is risk of fire or electric shock.

There is risk of fire or electric shock.

Two or more people must lift and transport the product.

· Avoid personal injury.

Keep level even when installing the product.

· To avoid vibration or noise.

explosion or fire.

Do not install the product where it will be exposed to sea wind (salt spray) directly.

· It may cause corrosion on the product.

Do not install the product where the noise or hot air from the outdoor unit could damage or disturb the neighborhoods.

• It may cause a problem for your neighbors and hence dispute.

Install the drain hose to ensure that the condensed water is drained away properly.

· A bad connection may cause water leakage.

Always check for gas (refrigerant) leakage after installation or repair of product.

· Low refrigerant levels may cause failure of product.

during operation.

· There is risk of fire or electric shock.

ENGLISH

		Safety Precautions
Do not use the product for special purposes, such as preserving foods, works of art, etc. It is a consumer air conditioner, not a precision refrigeration system.	Do not block the inlet or outlet of air flow.	Use a soft cloth to clean. Do not use harsh detergents, solvents or splashing water etc .
There is risk of damage or loss of property.	It may cause product failure.	There is risk of fire, electric shock, or damage to the plastic parts of the product.
Do not touch the metal parts of the product when removing the air filter.	Do not step on or put anyting on the product. (outdoor units)	Always insert the filter securely after cleaning. Clean the filter every two weeks or more often if necessary.
There is risk of personal injury.	There is risk of personal injury and failure of product.	A dirty filter reduces the efficiency.
Do not insert hands or other objects through the air inlet or outlet while the product is operating.	Be cautious when unpacking and installing the product.	If the refrigerant gas leaks during the repair, do not touch the leakaing refrigerant gas.
There are sharp and moving parts that could cause personal injury.	Sharp edges could cause injury.	The refrigernat gas can cause frostbite (cold burn)
Do not tilt the unit when removing or uninstalling it.	Do not mix air or gas other than the specified refrigerant used in the system .	If the refrigerant gas leaks during the installation, ventilate the area immediately.
The condensed water inside can spill .	 If air enters the refrigerant system, an excessively high pressure results, causing equipment damage or injury. 	Otherwise it can be harmfull for your health.
Dismantling the unit, treatment of the refrigerant oil and eventual parts should be done in accordance with local and national standards.	Replace the all batteries in the remote control with new ones of the same type. Do not mix old and new batteries or different types of batteries.	Do not recharge or disassemble the batteries. Do not dispose off batteries in a fire.
	There is risk of fire or product failure.	They may burn or explode.
If the liquid from the batteries gets onto your skin or clothes, wash it well with clean water. Do not use the remote if the batteries have leaked.	If you eat the liquid from the batteries, brush your teeth and see doctor. Do not use the remote if the batteries have leaked.	Do not let the air conditioner run for a long time when the humidity is very high and a door or a window is left open.
• The chemicals in batteries could cause burns or other health hazards.	The chemicals in batteries could cause burns or other health hazards.	Moisture may condense and wet or damage furniture.
Do not expose your skin or kids or plants to the cool or hot air draft.	Do not drink the water drained from the product.	Use a firm stool or ladder when cleaning, maintaining or repairing the product at an height.
This could harm to your health.	It is not sanitary and could cause serious health issues.	Be careful and avoid personal injury.

Electrical Safety

A WARNING

- This appliance must be properly grounded.
- To minimize the risk of electric shock, you must always plug into a grounded oulet.
- · Do not cut or remove the grounding prong from the power plug.
- Attaching the adapter ground terminal to the wall receptacle cover screw does not ground the appliance unless the cover screw is metal and not insulated, and the wall receptacle is grounded through the house wiring.
- If you have any doubt whether the air conditioner is properly grounded, have the wall receptacle and circuit checked by a qualified electrician.

Temporary Use of an Adapter

We strongly discourage the use of an adapter due to potential safety hazards. For temporary connections, use only a genuine adapter, available from most local hardware stores. Ensure that the large slot in the adapter is aligned with the large slot in the receptacle for a proper polarity connection.

To disconnect the power cord from the adapter, use one hand on each to avoid damaging the ground terminal. Avoid frequently unplugging the power cord as this can lead to eventual ground terminal damage.

A WARNING

• Never use the appliance with a broken adapter.

Temporary Use of an Extension Cord

We strongly discourage the use of an extension cord due to potential safety hazards.

A WARNING

This appliance should be installed in accordance with national wiring regulations. This manual acts as a guide to explaining product features.

Symbols used in this Manual



This symbol alerts you to the risk of electric shock.



This symbol alerts you to hazards that may cause harm to the air conditioner.



This symbol indicates special notes.

Product Introduction

Here is a brief introduction of the indoor and outdoor units.

Indoor Units



Operation Indication Lamps

- Cooling : 'Cooling' lamp lights up during Cooling Operation
- · Heating : 'Heating' lamp lights up during Heating Operation
- Plasma : 'Plasma' lamp lights up during Plasma Purification Operation
- \ast During Air Circulation Operation, 'Cooling' lamp lights up.
- * While Plasma Purification operates with Air Circulation Operation, 'Cooling' lamp and 'Plasma' lamp lights up at the same time.
- * Premium type doesn't have 'Plasma' lamp.

Outdoor Unit



Operating Instructions

How to insert the Batteries

- 1. Remove the battery cover by pulling it according to the arrow direction.
- 2. Insert new batteries making sure that the (+) and (-) of battery are installed correctly.
- 3. Reattach the cover by sliding it back into position.

NOTE

- 1. Always use/replace both batteries of same type.
- 2. If the system is not to be used for a long time, remove the batteries to save their working life.
- 3. If the display screen of remote controller starts, fading replace both of the batteries.
- 4. Use 2 AAA(1.5 volt) batteries.

Wireless Remote Controller Maintenance

- 1. Choose a suitable place where its safe & easy to reach.
- Fix the holder to wall etc with the supplied screws firmly.
- 3. Slide the remote controller inside the holder.



- 1. Remote controller should never be exposed to direct sunlight.
- Signal transmitter & receiver should always be clean for proper communication. Use a soft cloth to clean them.
- In case some other appliances also get operated with remote control, change their position or consult your serviceman.

Operating Method

- 1. The signal receiver is inside the unit.
- 2. Aim the remote controller towards the unit to operate it. There should not be any blockage in between.







Wireless Remote Controller



The controls will look like the following.



ENGLISH



4 Set the fan speed with the remote controller. You can select the fan speed in six steps : low, medium-low, medium-high, high and natural wind by pressing the INDOOR FAN SPEED SELECTION BUTTON.

Each time the button is pressed, the fan speed mode is shifted in the direction of the arrow.

Image: set of the set of th]
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Natural wind

□ For fresher feeling, press the INDOOR FAN SPEED SELECTION BUTTON and set to Natural wind mode. In this mode, the wind blows like a natural breeze by automatically changing fan speed.

Operating Instructions

Auto Changeover Operation (Optional)



This operation is basically heating or cooling function of the air conditioner. But during this operation the controller changes the operation mode automatically to keep the temperature within $\pm 2^{\circ}$ C with respect to the setting temperature.



Auto Operation(Optional)

<For Cooling Model>

The temperature and fan speed are automatically set by the electronic controls based on the actual room temperature.

If you feel hot or cold, press TEMPERATURE SETTING buttons for more cooling or heating effect. You cannot switch the indoor fan speed. It has already been set by the Auto Operation Mode rule.





<For Heating Model>



You can set desired temperature and indoor fan speed. Setting Temp. Range : 18~30°C(64°F~86°F).

NOTE : You can not set the actual setting temperature and the fan speed in this operation mode ,But you can use the Auto swing in this operation. If the system is not operating as desired,switch manually to another mode

Healthy Dehumidification Operation

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FAN SPEED	\supset	

During Healthy Dehumidification Operation

 If you select the dehumidification mode on the OPERATION MODE SELECTION BUTTON, the product starts to run the dehumidification function. It automatically sets the room temperature and airflow volume to the best condition for dehumidification, based on the sensed current room temperature.
 In this case, however, the setting temperature is not displayed on the remote controller and you are not able to control the room temperature either.
 During the healthy dehumidification function, the fan speed is automatically set according to the optimization algorithm responding to the current room temperature status, so that the room condition is kept healthy and comfortable even in the very humid season.



Air Circulation Operation



Auto Clean Operation

During Auto Clean Operation, moistures left in indoor units after cooling operation or healthy dehumidification operation can be removed.



Select Auto Clean Operation by the function setting button($\hfill eq$). Now whenever the unit is turned off, the indoor fan is still running for about 30 minutes internally without cooling or dehumidification operation. This function dries up any remains of moisture & cleans the unit internally. If you push the Auto Clean button again, this function is cancelled.

NOTE

□ During Auto Clean fuction, only ON/OFF button, Plasma button, Auto Clean button is used. During this operation, 'Cooling' lamp lights up.

PLASMA Purification Operation(Optional)



Plasma filter is a technology developed by LG to get rid of microscopic contaminants in the intake air by generating a plasma of high charge electrons. This plasma kills and destroys the contaminants completely to provide clean and hygienic air.

Plasma purification operation can be started by pressing the PLASMA BUTTON on the remote controller.

PLASMA

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Repressing it will deactivate the operation.



- This features can be used in any operation mode and fan speed by pressing the plasma button.
- Separate plasma purification operation is possible in stop condition. It is cancelled by pressing plasma button or on/off button.

Energy-Saving Cooling Mode (Optional)

Energy-saving cooling mode can save energy in cooling operation, because it can operate efficiently by setting body-adaptation time according to the change of time and temperature and adjusting desired temperature automatically.



Display Luminosity (Optional)

The unit display Luminosity can be adjusted by using the remote controller. Open the cover of the remote controller and press the LED LUMINOSITY button. Display LED will be dark. Press the button again to set bright display. (The order of 100% \rightarrow 50% LUMINOSITY is repeated whenever you press the button.)

Setting the Current Time

1	Press the TIMER BUTTON For 3 seconds.
•	- any 1:52
2	Press the TIMER SETTING BUTTONS until the desired time is set. - The order of a.m. and p.m> hour ->minute is repeated whenever you press the <> button. - By pressing the ^> button, you can set the current time.
3	Press the SET/CLEAR button.

NOTE Check the indicator for a.m. and p.m.

Timer Setting

Description	Button on the Remote Controller	Indication on the LCD Display
Press the Timer button once to set on the Reserved 'On' (Press the Timer button twice to set the Reserved 'Off')	TMEISSE	ON ™ 7:00
 Press the Time Setting buttons until the desired time is set. The order of a.m. and p.m> hour ->minute is repeated whenever you press the <> button. By pressing the <> button, you can set the desired time. 	J.	 ™_B20
3 Press the SET/CLEAR BUTTON (Press the SET/CLEAR BUTTON once more to cancel)	Ê	 ™-8:20

To cancel the timer setting

- If you wish to cancel all timer setting, press the SET/CLEAR button.
- In order to cancel the timer settings individually, press the Timer button to select Reserved 'On' or Reserved 'Off'. And then press the Set/Clear button aiming the remote controller at the signal receiver. (the timer lamp on the display will go off)

Sleep Mode Operation

Press the SLEEP MODE AUTO BUTTON to set the time when you want the unit to stop automatically. The timer is programmed in one-hour increments by pressing the SLEEP MODE AUTO BUTTON 1 to 7 times. The sleep mode is available for 1 to 7 hours.



NOTE

• The sleep mode will operate indoor fan at super low speed in cooling mode and at low speed in heating mode for pleasant sleep.

In cooling mode or healthy dehumidification mode:

The setting temperature will rise automatically two times by $1^{\circ}C(2^{\circ}F)$ over next consecutive 30 minutes [Maximum $2^{\circ}C(4^{\circ}F)$] for a comfortable sleep. This will be the final setting temperature as long as sleep mode is functioning.



The Vertical Louvers can be adjusted by using the remote controller. 1. Press the ON/OFF BUTTON to start the unit. 小心 2. Press the horizontal airflow direction button. Each time the button is pressed, the airflow direction is changed in the direction of the arrow. > → //L → 1% → 1/1 → STOP 1 I 1 Step 2 Step 3 Step 4 Step 5 Step Left Auto Swing Right Auto Swing Full Auto Swing Press the Horizontal Airflow Direction button once more during Full Auto Swing at the direction of airflow you want.

NOTE

• Manually moving the Horizontal Vane or Vertical Louvers by hand could damage the mechanism. When the unit is shut off, the the Horizontal Vane and Vertical Louvers will close the air outlet vent of the product.

Air Conditioner memorizes the last operated angle.
 So there is possibility of difference in the angle of Remote Controller and the unit after reoperation.
 In that case, angle can be adjusted by pressing the Vane Control Button on the Remote Controller.

• When connected to the Multi Outdoor unit, the vertical louvers may automatically move for a specific temperature zone at the cooling mode.

ex) 1 Step \rightarrow 2 Step, 5 Step \rightarrow 4 Step

Vertical Louver Control (Optional)

Jet Cool/Heat Operation

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	_
[▶] ₽₀	
FAN SPEED	

Jet cool function can be used to cool the room quickly in hot summer. When this function is turned on, the air conditioner runs in cooling operation mode with super high fan speed and 18°C(64°F) setting temperature for 30 minutes for fast and effective cooling.

Similarly, jet heat function (available only in some models) warms up the room quickly by operating at super high fan speed and 30°C(86°F) setting temperature for 30 minutes.

You can activate this operation by pressing the JET COOL BUTTON. To change from jet cool mode to high fan speed cooling mode, press the JET COOL BUTTON or INIDOOR FAN SPEED SELECTOR BUTTON or the ROOM TERPERATURE SETTING BUTTON again.



NOTE

- Jet Cool/Heat operation cannot be activated during Air Circulation operation and auto changeover operation.
- In case of Cooling only model , Jet Cool cannot be activated during Heating.
- In case of Inverter you can use jet heat function by pressing JET COOL BUTTON for heating operation.
- Each time the JET COOL / MOISTURE COOLING BUTTON is pressed, the operation mode is shifted in the direction of the arrow.
 - Cooling
 - Jet cool \rightarrow Moisture cooling operation \rightarrow cooling
 - Heating
 - Jet heat → heating

Moisture Cooling Operation (Optional)



The moisture cooling operation is to prevent the room from excessive dryness by logic control so that the room humidity is kept up.



NOTE

- Push the JET COOL/MOISTURE COOLING BUTTON twice to activate Moisture Cooling Operation.
- Push the button again, then the mode goes to cooling mode.
- Moisture Cooling may not be activated at high temperature.
- Moisture cooling may not be activated during heating.
- Fan Speed Selection button is not activated during Moisture Cooling operation.
- It prevents excessive dryness, but doesn't moisturize.

Forced operation

Forced operation is used when the remote controller can't be used. The operation will be started if the ON/OFF button is pressed. If you want to stop the operation, re-press the button.



	Cooling Model	Heat pump Model			
		Room Temp. $\ge 24^{\circ}C(75.2^{\circ}F)$	21°C(69.8°F) ≤ Room Temp. < 24°C(75.2°F)	Room Temp. < 21°C(69.8°F)	
Operating mode	Cooling	Cooling	Healthy Dehumidification	Heating	
Indoor FAN Speed	High	High	High	High	
Setting Temperature	22°C(71.6°F)	22°C(71.6°F)	23°C(73.4°F)	24°C(75.2°F)	

Test operation

During the TEST OPERATION, the unit operates in cooling mode at high speed fan, regardless of room temperature and resets in 18 minutes. During test operation, if remote controller signal is received, the unit operates as remote controller sets. If you want to use this operation, Press and hold the ON/OFF button for 3~5 seconds, then the buzzer sound 1 'beep'. If you want to stop the operation, re-press the button.

NOTE

If you do not have the remote controller around here, you can start to operate the forced operation. If you force to close the front panel, some parts may be damaged.

Auto Restart Function

This function is useful in the situation of power failure. When power regains after a failure this feature restore the previous operating condition and the air conditioner will run in the same settings.

NOTE

This feature is enabled by factory default setting, but you can disable it by pressing the ON/OFF button for 6 seconds. The unit will beep twice and the lamp will blink 6 times.

To enable it, press the button again for 6 seconds. The unit will beep twice and the blue lamp will blink 4 times.



Maintenance and Service

ACAUTION

Before performing any maintenance, turn off the main power to the system, disconnect the circuit breaker and unplug the power cord.

Indoor Unit

Clean the unit with a soft dry cloth. Do not use bleach or abrasives.

Never use any of these

- \bullet Water hotter than 40°C(104°F). It may cause deformation and discoloration.
- Volatile substances. They may damage the surface of the air conditioner.

Air Filters

The air filters behind the front panel / grill should be checked and cleaned once in every 2 weeks or more often if necessary. To remove the filters see the self explanatory diagrams for each model type. Clean the filters with a vacuum cleaner or warm soapy water. If dirt is not easily removed, wash with a solution of detergent in luke warm water. Dry well in shade after washing and reinstall the filters back in place.

Plasma Filter

The plasma filters behind the air filter should be checked and cleaned once in every 3 months or more often if necessary. To remove the filters see the self explanatory diagrams for each model type. Clean the filters with a vacuum cleaner. If it is dirty wash it with water and dry well in shade an install back in place.

Allergy Free Filter + Triple Filter

Remove the Allergy Free Filter + Triple Filter behind the air filter and expose them in direct sunlight for 2 hours. And then insert these filters into original position.

Removal of Filters

Open the front panel as shown.

Then pull the filter tab slightly forward to remove the air filter.

After removing the air filter remove the plasma and Allergy Free Filter by slightly pulling downwards.



Don't touch this plasma filter within 10 seconds after opening the inlet grille, it may cause an electric shock.







Outdoor Unit

The heat exchanger coils and panel vents of the outdoor unit should be checked regularly. If clogged with dirt or soot, the heat exchanger and panel vents may be professionally steam cleaned.

NOTE

Dirty or clogged coils will reduce the operating efficiency of the system and cause higher operating costs.

Operation Tips!

Do not overcool the re	oom.	Keep blinds o closed.	r curtains	Keep unifor	the room temperature
This is not good for the health and wastes electricity.		Do not let direct sunshine enter the room when the air conditioner is in operation.		Adjust the vertical and horizontal airflow direction to ensure a uniform temperature in the room.	
Make sure that the doors and windows are shut thight.	Clean regula	the air filter Irly.	Ventilate the rooccasionally.	oom	Use high fan speed for effective and fast cooling.
Avoid opening doors and windows as much as possible to keep the cool air in the room.	Blockages in the air filter reduce the airflow and lower cooling and dehumidifying effects. Clean at least once every two weeks.		Since windows a closed, it is a goot to open them an ventilate the root and ten.	od idea d	The unit gives its rated cooling capacity when the fan speed is high.

Self-Diagnosis Function

This unit has an inbuilt error diagnosis capability. Unit LED will blink in case if thermistor fails. Please contact your serviceman/dealer in such a situation

Error Display LED
(once)
$\left \frac{1}{2 \sec^{-1}} \right \left \frac{1}{2 \sec^{-1}} \right \left \frac{1}{2 \sec^{-1}} \right $

Troubleshooting Tips! Save time and money!

The air conditioner may be operating abnormally when:

Problem	Possible Causes	What To Do
	The air conditioner is unplugged.	 Make sure the air conditioner plug is pushed completely into the outlet.
	The fuse is blown/circuit breaker is tripped.	Check the house fuse/circuit breaker box and replace the fuse or reset the breaker.
Air conditioner does not start	■ Power failure.	 If power failure occurs, turn the mode control to OFF. When power is restored, wait 3 minutes to restart the air conditioner to prevent tripping of the compressor overload.
	■ High or low voltage.	 If the voltage is unusually very high or low the circuit Breaker will trip.
	Airflow is restricted.	• Make sure there are no curtains, blinds, or furniture blocking the front of the air conditioner.
	The air filter is dirty.	Clean the filter at least every 2 weeks. See the Maintenance and Service section.
Air conditioner does not cool	The room may have been hot.	 When the air conditioner is first turned on, you need to allow time for the room to cool down.
as it should	Cold air is escaping.	Check for open furnace floor registers and cold air returns.
	Check the temperature settings.	Make sure they are correct.
	There might be any heating source in the room.	Check and remove such source or turn it off while using the air conditioner.

Call the service immediately in the following situations

- 1. Anything abnormal such as burning smell, loud noise etc. happen. Stop the unit and turn the breaker off. Never try to repair by yourself or restart the system in such cases.
- 2. Main power cord is too hot or damaged.
- 3. Error code is generated by self diagnosis.
- 4. Water leaks from indoor unit even if the humidity is low.
- 5. Any switch, breaker (safety, earth) or fuse fails to work properly

User must carry routine checkup & cleaning to avoid unit's poor performance. In case of special situation, the job must be carried out by service person only.



LG Customer Information Center

 888-865-3026
 USA, press #2 for PTAC, TTW

 888-865-3026
 USA, press #3 for DFS, Multi V

 1-888-LG-Canada CANADA

Register your product Online!

www.lg.com

LGEUS LG Electronics, Air conditioning Division 1000 Sylvan Ave., Englewood Cliffs, NJ 07632

LGECI LG Electronics Canada Inc. 550 Matheson Blvd. East, Mississauga, Ontario, L4Z 4G3



US	 Please call the installing contractor of your product, as warranty service will be provided by them. If you have service issues that have not been addressed by the contractor, please call 1-888-865-3026.
CANADA	Service call Number # : (888) LG Canada, (888) 542-2623